SUBSCRIPTION, BILLING, AND CANCELLATION TERMS

Aesthetic Influence, LLC

Effective September 30, 2026

These Terms state the billing and cancellation terms for the Practice Lab program and the continuing membership that follows it. They are presented at checkout and posted on our website.

These terms supplement the Master Software as a Service and Services Agreement and the Order Form. Where they conflict with the Master Agreement, the Master Agreement governs.

1. What you are purchasing

You are purchasing the Practice Lab program in the tier stated in your Order Form, comprising consulting for the Consulting Period and access to the Platform for the Platform Access Period, each as your Order Form states. After the Platform Access Period ends, your access continues as a month to month membership unless you cancel. Section 4 explains that.

2. The price and the ways to pay

Your Order Form states the price. You may pay in full, or you may elect a payment plan. Where you elect a payment plan, the total you pay is higher than the price for paying in full. That difference is the cost of paying over time. It is stated to you as a single dollar figure before you elect the plan, and your Order Form states the down payment, the number of instalments, the amount of each, and the date each is due.

We do not describe a payment plan as interest free, as no cost, or as equivalent to paying in full unless the total under the plan equals the price for paying in full. If any figure shown to you differs from what you were told, tell us before you sign.

3. The program term cannot be cancelled

The program fee is non refundable and the program term is non cancellable. No refund, credit, or proration is available for non use, dissatisfaction, a change in circumstances, the departure of a practitioner, or the closure of a location. The only exceptions are those the Master Agreement expressly states. Where you have elected a payment plan, the entire amount payable under the plan remains due even if you stop using the Platform.

Where your Order Form elects the Growth Guarantee, the Guarantee Rider states it in full. Its remedy is continued service, not a refund.

4. What happens when the program term ends

IMPORTANT. YOUR ACCESS AND BILLING CONTINUE AUTOMATICALLY AFTER THE PROGRAM TERM ENDS. When the Platform Access Period stated in your Order Form ends, your subscription continues on a month to month basis at the membership fee stated in your Order Form. We will charge that fee to the payment method you designated, on the billing dates stated in your Order Form in advance, until you cancel. There is no fixed end date. Cancel as Section 6 describes.

5. Price changes

We may change the membership fee. A change takes effect on the first day of a membership month beginning at least sixty days after we give you notice. If you do not accept an increase you may

cancel effective on the date it would take effect by telling us within thirty days after the notice, and fees already accrued remain payable.

6. How to cancel

You may cancel the month to month membership at any time after the program term, effective at the end of the then current month, by giving at least thirty days notice before the end of that month. Cancellation is available:

(a) online, through the cancellation control in your account;

(b) by email to support@aestheticinfluence.co; and

(c) by post to the address below.

You do not need to speak to anyone, complete a retention conversation, accept an offer, or answer questions in order to cancel. We will confirm your cancellation in writing and will tell you the date your access ends and the date of your final charge. Cancellation does not relieve you of any amount already due, which remains payable.

7. Failed payments

If a charge is declined we may re-present it, may charge another method you have on file, and will tell you. You will pay by another means within five business days after we tell you. You are responsible for keeping your payment method current, and you authorize us to obtain updated card details through any account updater service our processor offers. Non payment may result in suspension or termination as the Master Agreement provides.

8. Refunds

We do not offer refunds except where the Master Agreement expressly provides one. Where a refund is due it is made to the original payment method within the period the Master Agreement states.

9. Notices and records

We will send you, at the email address you designate: a confirmation of your purchase, stating the terms of these Terms and how to cancel, in a form you can keep; a reminder before each anniversary of your membership, stating the fee, the billing interval, that the membership continues until cancelled, and how to cancel; notice of any price change, at least sixty days before it takes effect; and confirmation of any cancellation.

Questions: support@aestheticinfluence.co, or Aesthetic Influence, LLC, 1361 Snell Isle Blvd NE #3, St. Petersburg, FL 33704.